

Hoffmans

Patient Transfer Ltd.

- Dashwood -

How do I schedule a transfer appointment?

Call our office at 519-237-3631 or

Toll-free at 1-888-237-3631

What are your hours?

We are available 24hrs a day, 7 days a week and 365 days a year for all of your patient transfer needs.

What if the appointment requires return round trip transportation, do I need to schedule another pick up?

No, if required we offer a Wait & Return Service that is unique to Hoffmans. With round trip Wait & Return Service our staff is always in attendance to assist throughout the duration of the appointment. At the time of completion of the appointment our vehicle and staff is present to return back to the pre-determined destination at a reduced rate for this service.

Why do you ask for an appointment time?

If there is not enough travel time allotted, the patient may miss their appointment. We will monitor weather, traffic delays, etc. and will suggest an earlier departure, if needed.

Will you do a double transfer?

Yes, but you must make the request at the time of scheduling.

Will you honour a DNR order?

Yes, but we will need a copy of the form at the time of the transfer appointment.

Do you allow family members to accompany patients?

Yes, we encourage it, as it usually is comforting to the patient.

If you have any further questions or concerns, please contact us by phone or e-mail.

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Together, our dedicated management and professional staff will strive to bring our expertise and personal touch to the health care facilities and patients that we serve.

Our endeavour will be to strengthen our relationships within the community, while providing exceptional care and respect to those involved.

PHONE

519-237-3631

TOLL-FREE

1-888-237-3631

E-MAIL

hoffmantransfer@hay.net

WEBSITE

www.hoffmanspatienttransfer.com

107 Dashwood Main Street East
Dashwood, ON • N0M 1N0

ABOUT US

Hoffmans Patient Transfer Ltd. is a family owned and operated company that provides non-emergent transportation services throughout the Southwestern Ontario region.

We are located in Dashwood Ontario, previous home of Hoffmans Ambulance Service Ltd. With over 75 years of combined experience, Hoffmans Patient Transfer is extremely confident when it comes to assisting the public with all aspects of patient transfers.

Our owners and staff include:

- Paramedics (EMCA & College Graduates)
- First Aid & CPR trained
- Health Care Providers
- Registered Practical Nurses
- Registered Nurses
- Emergency First Responders
- Fire Fighters

All of whom are certified and highly trained to transport clients in a safe, comfortable and professional manner.

SERVICES



We will transfer patients to and from:

- Doctor Offices, Hospital, Nursing Homes.
- Patient Residences or Special appointments.
- Patients that are stable, require Oxygen, Suction, Wheelchair and/or a Stretcher.
- Patients that are traveling to or from an aircraft.
- Palliative patients.
- On-site Special Event pre-hospital medical care.

VEHICLES



Our **Wheelchair Vehicles** are capable of accommodating multiple wheelchairs at one time.

Our **Ambulance-type Vehicles** are equipped with onboard oxygen and suction systems.

- Onboard First Aid & CPR tools and supplies
- Fully attended service with two qualified attendants
- Ongoing ABC's and vitals

You can be assured that all patients will be transferred in comfort and be treated with respect and kindness.

CONTACT INFORMATION

HOURS OF OPERATION

We are available 24hrs a day, 7 days a week and 365 days a year for all of your patient transfer needs.

HOW TO SCHEDULE A TRANSFER APPOINTMENT

- 1) Call us at 519-237-3631 or Toll-free at 1-888-237-3631
E-mail us at hoffmantransfer@hay.net
Visit us at www.hoffmanspatienttransfer.com
- 2) You will be asked a series of questions relevant to the pick-up. Payment options will be discussed at that time.
- 3) **Hoffmans Patient Transfer Ltd.** will pick you up and transfer you to your destination.

Transferring you or your loved one safely is our first priority. We want your time with us to be seamless and comfortable.

"Our family used the transfer service on two occasions last year. We found the attendants to be **prompt, caring and very efficient**. We would not hesitate to use them again if the need arises and have recommended Hoffman's to many people."

Ron and Marilyn Heimrich
Zurich, Ontario

