



ABOUT US

On September 4, 2004, the County of Grey became the direct operator of the service through the Grey County Paramedic Services (GCPS) department.

On top of providing provincially accredited pre-hospital emergency care to the greater Grey County area, GCPS also acts as the coordination point for the regional Public Access Defibrillation program (*website: www.grey.ca/pad*), and provides public education programs, Community Care Access Centre referrals, incident command and support, plus large scale event medical coverage.

Administration for GCPS is located at the Grey County Administrative building in Owen Sound.

Currently, GCPS has within their workforce the following personnel:

- ✦ Sixty-Seven full time Primary Care Paramedics
- ✦ Fifty-Five part time Primary Care Paramedics
- ✦ One Director of Emergency Medical Services
- ✦ One Operations Manager
- ✦ One Quality Assurance & Training Manager
- ✦ Four Duty Supervisors
- ✦ Ten Alternate Rating Duty Supervisors
- ✦ Two Administrative Support Staff

STATISTICS

In 2012 GCPS responded to 19,066 calls for service. The responses are as follows:

- ✦ 2,790 non-emergency calls (code 1 and 2)
- ✦ 7,700 emergency coverage calls (code 8)
- ✦ 8,576 emergency calls (code 3 and 4)

SERVICE COMMITMENT

GCPS is committed to providing quality patient care and the following response time targets 24 hours per day, 7 days per week:

Sudden Cardiac Arrest - Community Defibrillator Response
Six (6) minutes or less - **40% of the time**

CTAS 1 - Paramedic Response
Eight (8) minutes or less - **50% of the time**

CTAS 2 - Paramedic Response
Fifteen (15) minutes or less - **90% of the time**

CTAS 3 - Paramedic Response
Thirty (30) minutes or less - **90% of the time**

CTAS 4 - Paramedic Response
Thirty (30) minutes or less - **90% of the time**

CTAS 5 - Paramedic Response
Thirty (30) minutes or less - **90% of the time**

CONTACTING US

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ADMINISTRATION

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EMERGENCY

9-1-1





PARAMEDICS

At Grey County Paramedic Services (GCPS), our Paramedics are certified to the Primary Care Paramedic (PCP) level.

The PCP is a graduate of a college program. Emphasizing anatomy, physiology, pharmacology, and mechanisms involved in acute injury and illness, the program involves classroom learning and clinical hours working directly in the field. Once graduated, a paramedic must be successful in the provincial certification process, known as the Advanced Emergency Medical Care Assistant (A-EMCA) exam. In addition, each PCP must complete various continuing medical education courses on an annual basis to maintain their qualifications.



GCPS Paramedics are certified by a physician to perform a number of controlled medical acts for patients experiencing acute injury or illness, including:

- ✦ semi-automatic external defibrillation
- ✦ 12-Lead ECG acquisition & monitoring
- ✦ pulse oxymetry & CO monitoring
- ✦ Continuous Positive Airway Pressure device application
- ✦ supra-glottic airway insertion
- ✦ medication administration:
 - acetylsalicylic acid (ASA), ibuprophen,
 - acetomenophen, ketorolac, epinephrine,
 - glucagon, glucose gel, nitroglycerine,
 - salbutamol, dimenhydrinate, &
 - diphenhydramine

Additionally, some GCPS Paramedics are trained to provide peripheral intravenous (IV) access as well as administration of fluids and dextrose.

Paramedics provide emergency patient care, assessment, CPR, patient immobilization & extrication, oxygen therapy, basic trauma life support, crisis management, triage, CCAC referrals & patient transportation.

OPERATIONS

GCPS has 7 stations located strategically to optimize our resources and minimize response times. Stations are located in Owen Sound, Meaford, Markdale, Dundalk, Durham, Hanover & Craigeleith. All GCPS stations are staffed 24 hours per day, except Craigeleith, which has 12 hour coverage from 10am to 10pm. Up to 11 ambulances are staffed during peak hours, with 6 ambulances being the minimum at night from midnight to 6 am.

A Duty Supervisor is assigned to each shift to work in the field overseeing ambulance operations.



VEHICLES

GCPS utilizes an operational fleet consisting of 16 Ambulances, 3 Administrative Support & Supervisor Response Vehicles, and 1 Incident Response Unit.

Ambulances



Supervisor Response Vehicle



Incident Response Unit