

## SURROUNDING AGENCIES

### DRIVE-U

519-268-7602

- **Cost:** \$0.80/km ; \$5.00 charge to come into London for pickup, may call for quotes
- will stay with clients at appointments
- **Hours of operation:** 24/7
- Any age

### FOUR COUNTRIES HEALTH SERVICES

1-800-724-3401

- **Cost:** \$4 one way within the catchment area.
- To London \$25/hr + \$0.70/km
- **Hours of operation:** 8am – 5pm
- **Booking window:** 24 hours notice
- **Eligibility:** any age
- Can accommodate 2 wheelchairs
- Holds up to 16 people

### HOFFMAN'S PATIENT TRANSFER INC.

519-237-3631

- **Cost:** \$100/hour, driver can wait for \$60/hr if need
- **Hours of operation:** 24/7
- **Eligibility:** any age
- Wheelchair accessible

### RED CROSS SOCIETY - ST. THOMAS

519-631-1611

- **Cost:** \$9.00 return to anywhere in St. Thomas city area, \$32.00 return to anywhere in London city area.
- **Hours of operation:** business hours
- **Booking window** one week
- **Eligibility** clients who need assistance, do not take non-ambulatory clients
- **Accessibility** one mini van, no wheelchairs

### INGERSOLL SERVICES FOR SENIORS

519-485-2269

- **Cost:** \$0.45/ km  
\$6.00 for trips within Ingersoll  
\$16.00 for trip to Woodstock  
\$20.00 fro trip to Dorchester  
\$25.00 for trip to Tillsonburg  
\$39.00 for trip to London
- **Hours of operation:** 8am – 4:30pm
- **Advance booking preferred**
- **Eligibility:** Seniors citizen and adults with physical disabilities living in the Ingersoll area.
- **Accessibility:** vehicles are personal vehicles. Not accessible for wheelchair

### ONEIDA NATION ON THE THAMES

519-652-0500

- **Cost:** free for long term care residents
- **Hours of operation:** during community programs times
- **Booking window:** By 10am the morning of the event
- **Eligibility:** must be resident in the long term care program, senior citizen, or disabled adults.
- **Accessibility** personal vehicles, not accessible to wheelchairs.

### VON SENIOR SUPPORT SERVICES MUNICIPALITY OF THAMES CENTRE

REGION (Dorchester & Thorndale)

519-268-7028

- **Cost:** \$0.35/km, \$5.00 minimum for trips within Thames Centre
- **Hours of operation:** 8am-4pm Rides can be arranged outside these times
- **Booking window:** Prefer 24 hrs
- **Eligibility:** Senior citizens and adults with physical disabilities
- **Accessibility:** Wheelchair accessible

### VON SENIOR SUPPORT SERVICES

STRATHROY SOUTHWEST REGION

519-245-6279

- **Cost:** \$0.35/km, \$5.00 minimum for trips within Strathroy, \$0.45/km for trips in accessible van
- **Hours of operation:** 9am-3pm Rides can be arranged outside these times

**North Central Region (Lucan):**

519-227-4546

## LONDON & AREA TRANSPORTATION INFORMATION FOR SENIORS



Senior Community Association  
Connecting London Seniors

(for content updates contact  
519-660-1430 x 228)

June 2009

## LOCAL AGENCIES:

### BOYS' & GIRLS' CLUB OF LONDON 519-434-9119

- **Cost:** \$ 3.00 each way
- **Hours of operation:** 8am–4 pm buses will depend on programming
- **Eligibility:** senior citizens must register with the Boys and Girls Club programs
- **Accessibility:** wheelchair accessible mini vans

### CANADIAN CANCER SOCIETY 519-432-1137

- **Cost:** no cost (registration needed for the program in advance)
- **Hours of operation:** 9am–5 pm
- **Eligibility:** cancer patient requiring transportation to treatment
- **Accessibility:** no, will take walkers and folding w/c in a car, however, client should inform them of this need upon booking.

### HELPING HANDS PLUS 519-472-1446

- **Cost:** escort \$25/hr, Transportation + escort \$40/hr
- **Hours of operation:** Mon-Fri 9am – 4 pm
- **Eligibility:** any age
- **Accessibility:** wheelchairs
- **Booking window:** 1-2 weeks

### LONDON MEDICAL TRANSPORTATION SYSTEMS 519-659-4809

- **Cost:** similar to cabs, based on km. and accessibility needs
- **Hours of operation:** Mon– Fri 8:30am-5pm
- **Booking window:** 24-48 hours
- Accessible transportation for medical appointments, special events, grocery shopping, in or out of town

### LTC – CONVENTIONAL TRANSIT SERVICES 519-451-1347

- **Cost:** LTC bus fares
- **Hours of operation:** Mon-Fri 6am-12pm Sat, S, Holiday: 8:30am – 11pm
- **Booking Window:** individual bus schedule
- **Accessibility:** 23 accessible routes

### LTC – SPECIALIZED TRANSIT SERVICES

Booking Line 519-453-3444  
Customer Service 519-451-1347

- **Cost:** LTC bus fares
- **Hours of operation:** Mon-Sat: 7am – midnight; Sun & Holiday: 8:30am – 11:00pm
- **Booking Window:** 3 days
- **Eligibility:** Any resident with a permanent disability which prevents them, on a regular basis, from being able to use London's regular, fixed route transit service
- **Accessibility:** yes

### MEALS ON WHEELS LONDON 519-660-1430

- **Cost:** \$12.00 round trip
- **Hours of operation:** 8:30am - 4:30 pm
- **Booking window:** minimum of 1 week notice
- **Eligibility:** Seniors and adults with disabilities who are too frail to use public transit and have limited access to other means of transit
- **Accessibility:** personal vehicles, not wheelchair accessible

### MOBILE LINK LTD. 519-850-2273 or 1-877-460-5465

- **Cost:** Pick up fee \$16 + 0.85/km
- **Hours of operation:** Mon- Fri : 8:00am–8:00pm Weekends: 8:00am – 4:00pm
- **Booking window:** 24 hours
- **Eligibility:** any age, no discounts
- Specialize in door to door service
- One wheelchair accessible van (different fee schedule for van)

### OVER 55 (London Inc) 519-680-1464

- **Cost:** negotiable between client and driver
- **Booking Window:** Best to call a couple of days in advance
- Drivers are police checked and have riders on insurance
- Will go outside of city

### SENIORS FOR SENIORS 519-433-5000

- **Cost:** \$15.50/hr, 2 hours min + 0.45/km plus a \$3.00 insurance fee
- Flat rate- city to city destinations
- **Hours of operation:** 8:30am – 4:30pm have on call answering service
- Provide rides Mon- Fri 7am-10pm also do weekend & holiday rides
- **Eligibility:** seniors (65)
- **Accessibility:** can accommodate folding walkers, folding wheelchairs

### AT YOUR SERVICE FOR SENIORS 519-872-0875 519-672-0875

- Cost: \$20.00/ hour, transportation and accompaniment
- Hours of operation: Mon-Fri 8am-6pm
- Booking window: 3-4 days
- Eligibility: Seniors in city of London
- Accessibility: Walkers and folding wheelchairs

### TAXI SERVICES: ABOUTOWN Taxi: 519-432-2222 Limo: 519-663-2222

- **Cost:** Based on zone system, seniors discount of 10% on the dollar amount ID stating age of 65+
- Wheelchair accessible cab available, reservations ahead of time recommended, some vehicles available on demand

### CHECKER LIMOUSINE 519-659-0400

- **Cost:** Flat rate based on zone system. Seniors discounts available
- Accounts may be set up for monthly invoices, call 519-455-4579 ext 228 (credit card required)
- Hours of operation: open 24 hrs a day, 7 days a week

### NATIONAL LIMOUSINE SERVICE 519-649-6055

- **Cost:** zone system, discount available to seniors. Book one day in advance.
- Special rate for medical/therapy appointments within London
- **Hours of operation:** 5am – 7 pm

### U-NEED-A-CAB 519-438-2121

- **Cost:** Based on zone system, seniors discount of 10% on the dollar amount ID stating age of 65+
- Wheelchair accessible vehicles available, call ahead to reserve
- **Hour of operation:** open 24 hours a day 7 days a week.

### SPECIALTY SERVICES: ABOUTOWN MEDICAL TRANSFER 1-877-663-2121 VOYAGEUR PATIENT TRANSFER 519-455-4579